

BLUE RIDGE SPEECH & HEARING CENTER
OF LOUDOUN COUNTY, INC

ENRICHING LIVES, ENRICHING LOUDOUN

2008
ANNUAL REPORT

MISSION STATEMENT

OUR MISSION OF SERVICE IS TO IMPROVE THE QUALITY OF LIFE FOR PEOPLE OF ALL AGES BY HELPING THEM REACH THEIR GREATEST COMMUNICATION POTENTIAL.

IN OUR EFFORTS TO ASSIST OTHERS WHO DO NOT HAVE THE FULL RESOURCES TO OBTAIN THE SERVICES THEY NEED AND TO MEET COMMUNITY OUTREACH NEEDS, BLUE RIDGE SPEECH AND HEARING CENTER, THROUGH GRANTS AND FUNDRAISING, PROVIDED TO OUR CLIENTS OVER \$ 112,237 IN FINANCIAL ASSISTANCE INCLUDING SUBSIDIZED, DISCOUNTED SERVICES, WRITE OFFS AND COMMUNITY OUTREACH IN THE LAST FISCAL YEAR.

2007-2008 BOARD OF DIRECTORS

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VENU SRIPADA

FROM THE PRESIDENT

It has been another memorable year for all associated with the Center. We are now settled into our new location at 19465 Deerfield Avenue. As one of the first organizations to occupy the building, we had to accommodate to the sounds of construction for most of the year. Even so, we were more than happy to be in a lovely, new space with an observation room for parents of children receiving speech services and a kitchen for staff.

Considerable effort was spent in helping our patients and referral sources know of our new location. Letters were sent, ads were placed and presentations were given. We even delivered “Blue Ridge M & Ms” to doctors in the area. Although our efforts continue, we think our patients are finding us and are very pleased with our new office.

Transitions continued as we welcomed a new Director of Speech, Ms. Shannon Butler and a new Director of Audiology, Dr. Rebecca Owens. Both have brought not only professionalism to their positions but also creativity and enthusiasm. Before the year ended, we were thrilled to have recruited an occupational therapist, Ms. Kristin Palen, who will allow Blue Ridge to offer a continuum of care for those patients with more comprehensive and complex needs.

In 2007-2008, we provided 5,333 patients with 10,229 services of which 941 involved no-charge. We did outreach to the Leesburg, Purcellville, Arcola and Cascades Senior Centers and supported the Loudoun County Public Schools, the Early Intervention Program, Graydon Manor and North Spring with reduced- rate audiology and speech services.

Our goal to recruit competent and caring staff was achieved. With 3 speech pathologists and another soon to join the staff, an occupational therapist and a new audiologist, we are fully staffed to provide the speech, hearing and occupation therapy services that Loudoun County residents need and deserve.

We want to thank our tireless Board of Directors and our many wonderful volunteers who work with such dedication and determination to produce our fundraising events, American Girl Fashion Show, Cinderella Holiday Tea Party and the A.G. Bell- Blue Ridge Speech and Hearing Center Golf Tournament.

We look forward to another year of offering our very best to the residents of Loudoun.

BARBARA A. SIMPSON, LCSW, QCSW, BCD
President/CEO

BLUE RIDGE SPEECH AND HEARING CENTER OF LOUDOUN
COUNTY, INC.

19465 DEERFIELD AVENUE #201
LANSLOWNE, VIRGINIA 20176

OPERATING HOURS

MONDAY, THURSDAY, FRIDAY 8:00 – 5:00
TUESDAY, WEDNESDAY 8:00 – 6:00

2007-2008 STAFF

BARBARA SIMPSON, LCSW, BCD, PRESIDENT/CEO

KAREN GREEN, DIRECTOR OF FINANCE AND OPERATIONS

REBECCA OWENS, AUD., CCC-A, AUDIOLOGY DIRECTOR

SHANNON M. BUTLER, MA, CCC-SLP, SPEECH LANGUAGE DIRECTOR

ELISABETH KAZEM, MA, CCC-SLP, SPEECH LANGUAGE DIRECTOR

AUDIOLOGISTS: REBECCA OWENS, PHD., CCC – A
 BROOKE SCHMISSEUR, AUD., CCC-A
 MICHELLE GARRETT, AUD, CCC-A, FAAA

AUDIOLOGY TECHNICIAN: TERESA TUPAJ

SPEECH LANGUAGE PATHOLOGISTS: MEGAN ARNOLD, MS, CCC-SLP
 MAE CARLSON-CONDON, MS, CF-SLP
 LINDSAY WHITLEY MS, CCC- SLP

SPEECH LANGUAGE TECHNICIAN: AMANDA SULLIVAN

FRONT OFFICE MANAGER: PAM LESTER

FRONT OFFICE RECEPTIONISTS: JILL MATHESON

VOLUNTEER: SUSANNE RUSTLER

CINICAL SERVICES....MEETING THE NEEDS OF THE LOUDOUN COUNTY COMMUNITY: INFANTS, CHILDREN, ADOLESCENTS AND ADULTS

AUDIOLOGY

- **DIAGNOSTICS**
COMPREHENSIVE DIAGNOSTIC SERVICES FOR PEDIATRIC TO ADULT CLIENTS INCLUDING OAE'S (OTOACOUSTIC EMISSIONS), VRA (VISUAL REINFORCEMENT AUDIOMETRY), APD (AUDITORY PROCESSING DISORDERS) AND CONVENTIONAL AUDIOLOGICAL EVALUATIONS
- **AMPLIFICATION AND ASSISTIVE LISTENING DEVICES**
INDIVIDUALIZED CARE BY LICENSED, NON-COMMISSIONED AUDIOLOGISTS FOR PEDIATRIC TO ADULT CLIENTS INCLUDING SCREENING, CONSULTATION, FITTING AND SERVICE FOR FULL RANGE OF ASSISTIVE HEARING DEVICES INCLUDING HEARING AIDS, AMPLIFIED TELEPHONES, TELEVISION LISTENING SYSTEMS AND ALERTING DEVICES
- **COMMUNITY PARTNERSHIPS**
CONTRACTED AUDIOLOGY SERVICES FOR LOUDOUN COUNTY SCHOOL SYSTEM, EARLY INTERVENTION PROGRAM, NORTH SPRING, GRAYDON MANOR INCLUDING EVALUATIONS, EQUIPMENT SELECTION AND MAINTENANCE, IN-SERVICE TRAININGS
- **OUTREACH**
NO COST HEARING SCREENINGS, OTOSCOPIC EXAMINATIONS, HEARING AID CHECKS, AURAL REHABILITATION SEMINARS PROVIDED AT COMMUNITY CENTERS AND RETIREMENT FACILITIES

IN THE LAST YEAR, THE HIGHLY TRAINED AUDIOLOGY STAFF PROVIDED 5487 AUDIOLOGY SERVICES AND DISPENSED 175 HEARING AIDS INCLUDING 18 TO RECIPIENTS OF OUR SUBSIDIZED HEARING PROGRAM.

SPEECH-LANGUAGE PATHOLOGY

- COMPREHENSIVE DIAGNOSTIC EVALUATIONS AND TREATMENT SERVICES TO ADDRESS DEFICITS IN THE AREAS OF RECEPTIVE/EXPRESSIVE LANGUAGE, FLUENCY (STUTTERING, DYSARTHRIA), ARTICULATION, AUDITORY PROCESSING AND READING/SPELLING
- NEW COMPLEMENTARY TREATMENT PROGRAMS BENEFITING CHILDREN WITH SYMPTOMS OF ADD, APD, AUTISM, PDD AND OTHER LEARNING DISABILITIES
FAST FORWARD, A 6 TO 8 WEEKS, COMPUTER-BASED INTERACTIVE TRAINING PROGRAM DEVELOPED BY SCIENTIFIC LEARNING CORPORATION TO HELP CHILDREN UNDERSTAND, PROCESS AND USE LANGUAGE MORE EFFECTIVELY
WILSON READING PROGRAM, A RESEARCH BASED MULTISENSORY 12 STEP PROGRAM TO IMPROVE READING AND SPELLING SKILLS

IN THE LAST YEAR, THE DEDICATED SPEECH-LANGUAGE STAFF OFFERED 258 SPEECH SCREENINGS, EVALUATED 99 INDIVIDUALS, PROVIDED 2149 SLP TREATMENT SESSIONS AND 1078_HOURS OF SPECIALIZED FAST FORWARD, AIT OR WILSON READING INTERVENTIONS.

GRANT FUNDING AND SPECIAL PROGRAMS

AS THE ONLY NON-PROFIT SPEECH AND HEARING CENTER IN LOUDOUN COUNTY, BLUE RIDGE SPEECH AND HEARING CENTER PROUDLY SERVES ALL MEMBERS OF THE LOUDOUN COMMUNITY. THROUGH GRANTS AND AGGRESSIVE FUND RAISING EFFORTS BY A DEDICATED BOARD OF DIRECTORS AND A CADRE OF VOLUNTEERS, THIS ORGANIZATION OFFERS FINANCIAL ASSISTANCE FOR CLIENTS UNABLE TO AFFORD THE FULL COST OF NEEDED SERVICES. IN THE LAST YEAR, 18 SUBSIDIZED HEARING AIDS WERE PROVIDED. FIVE YOUNG CLIENTS IN RESIDENTIAL TREATMENT PROGRAMS RECEIVED SCHOLARSHIPS TO PARTICIPATE IN THE FAST FORWARD PROGRAM, ONE YOUNG CLIENT RECEIVED A SCHOLARSHIP FOR AUDITORY INTEGRATION TRAINING, 69 FREE SCREENINGS WERE CONDUCTED, 109 SENIORS AT CENTERS WERE VISITED AND AN ADDITIONAL 832 NO COST SERVICES SUCH AS HEARING AID CHECKS AND CLEANINGS AND HEARING AID LOANER FITTINGS WERE PROVIDED.

THE BOARD AND STAFF OF BLUE RIDGE SPEECH AND HEARING CENTER ARE COMMITTED TO PROVIDING SERVICE TO ALL THOSE IN LOUDOUN COUNTY WITH A SPEECH, HEARING OR SENSORY INTEGRATION NEED.

2007 - 2008 FRIENDS AND CONTRIBUTORS

ORGANIZATIONS

ARGON ST, INC.	A-TEK
HARRISON CONRAD MEMORIAL TRUST	JUNIOR WOMEN'S CLUB OF LC
KAZEM & KAZEM	LEESBURG GOLF
LOUDOUN COUNTY	LOUGHRAN FOUNDATION
MAXIMUS	MR. PRINT/NOLAN BARZEE
PALADIN CAPITAL MANAGEMENT	RIGGS STEIGERWALD
SALAMANDER MARKET	ST. THERESA CHURCH
THE ROBEY TRUST	THE TRUE STUDIO/J. STOCKTON
TUSCARORA MILL	YMCA OF LOUDOUN COUNTY

INDIVIDUALS

ATWILL, WILLIAM	JACKSON, MARY KATHRYN
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WHITEHEAD, WINSTON
WRAY, RICHARD
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